

Finessing A FEAR FREE STAY



Providing a happy, safe play or stay experience starts and ends with listening to what the dog or cat is trying to say

- Ensure all care providers are continually assessing body language throughout a pet's stay.



Set up a serene space from the pet's perspective

- Utilize noise reduction tools, non-florescent lighting, and secure surfaces. Remember to regularly clean both inside and outside surfaces and remove fear pheromones with Rescue Disinfectants.



Emotional Records

- Regularly review and update each pet's emotional record noting individual preferences for drop off and pick up, along with favorite pet pals and professionals to play with during their stay.



Victory Visits

- Increase familiarity with the environment, staff, and associate scents and sounds with positive interactions.

REScue

